



TouchSpot
Audio

LIMITED WARRANTY for PENFRIEND

The Limited Warranty provided by TouchSpot Audio Ltd is applicable to the Product (herein defined as PENfriends) purchased through an authorised dealer. The Warranty shall not extend to anyone other than the original purchaser or the person for whom the Product was purchased as a gift.

This Warranty is valid only in the UK, South Asia, Europe, Australia and North America.

The Product is warranted against defective materials or workmanship for two years from the date of original purchase, and is limited to repair and/or replacement of defective parts. This Warranty covers all defects encountered in normal use of the Product. This Warranty does not cover normal wear and tear such as scratches, dents, cracks, etc., nor does it apply to defects due to abuse, mishandling, repair by a non-authorised agent, unsuitable storage, transport damage, sand damage, liquid damage, fungus damage, import damage or tampering.

TouchSpot Audio specifically disclaims any implied warranty of merchantability of fitness for a particular purpose. Any implied liability of merchantability is limited to the physical pen.

Limitations of liability

The entire and exclusive liability and remedy for breach of this Limited Warranty shall be limited to the replacement of the defective Product and

shall not extend to any claim for or right to recover any other damages. In no event will TouchSpot Audio's liability for any damages to you or any other person ever exceed the purchase price of the Product, regardless of the form of the claim. Some countries do not allow the exclusion of incidental or consequential damages so some of the above may not apply to you.

Warranty Claim Instruction

While the Product is under the term of this warranty, if you have a claim, please return it either to the dealer you purchased it from or to TouchSpot Audio. Include with the Product a description of the defective claim. If TouchSpot Audio determines the Product to be defective, we will repair or replace it at NO CHARGE.

Shipping Instruction Policy

If you return the Product by mail delivery service, be sure to pack it in its original box or comparable packaging and insure it. Please keep this Warranty Slip which is your permanent record of warranty terms and conditions applicable to your PENfriend. It will be required for warranted service and if lost it will not be re-issued.

Registration

Please register your information on our website: www.touchspotaudio.com

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